



日照职业技术学院  
RIZHAO POLYTECHNIC

# 《商务英语听力II》教案

商学系



# Checking in at a Hotel

## I Teaching Objectives:

After learning this section, the students are required to :

1. master basic English expressions related to checking in at a hotel;
2. understand conversations and passages about checking in at a hotel;
3. know how to checking in at a hotel;
4. know some proper etiquette about checking in at a hotel.

## II Important points:

the strategies to improve the listening ability about checking in at a hotel

## Difficult points:

understand conversations and passages about checking in at a hotel

## III Teaching Procedures:

### Useful Words and Expressions

blinds  
check out  
confusion  
counter  
deduct  
deluxe  
exchange  
facility  
fridge  
inconvenience  
inevitable  
mini-bar  
shaver  
sink  
superior  
unfortunately

### Part I Warming-up Exercises: diagram

**Objective:** getting familiar with bar graphs

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. I wonder if you would tell me what facilities your hotel has to offer.
2. This is a four-star hotel and we are situated right in the center of the town.
3. How much a day do you charge for a standard room?
4. Please fill in the hotel registration form.
5. What are the other facilities like in the hotel?
6. The business facilities in this hotel are the first rate, and services are very efficient.
7. The deluxe twin is 2900 yuan a night.
8. I want a single room with a shower.
9. The room rate is marked at the top.
10. What services come with that?
11. What should I fill in under ROOM NUMBER?
12. The price is 1300 dollars, including government tax.
13. How many nights will you need the room, sir?
14. Good morning. I' d like to check out.
15. I' d like to tell you that the check-out time is 12:00 noon, sir.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: How many people is that for, \_\_\_\_\_ ?

B: Two.

2. A: How are you paying, sir?

B: By \_\_\_\_\_ card.

3. A: Here are your mini-bar \_\_\_\_\_ .

B: Thank you.

4. A: May I have a print of your \_\_\_\_\_ , please?

B: Sure, here you are.

5. A: I must apologize for the \_\_\_\_\_ .

B: That' s OK.

6. A: I would like to apologize for the mistake.

B: It doesn' t \_\_\_\_\_ .

7. A: Can I get dinner here?

B: Yes, we do \_\_\_\_\_ dinner.

8. A: How many \_\_\_\_\_ of luggage do you have?

B: Only two.

9. A: How long would you like to stay?

B: Up to and including \_\_\_\_\_ night.

10. A: Did you have any \_\_\_\_\_ in the restaurant?

B: No. I didn' t use the restaurant.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. Maybe.

B. Just a minute, please.

C. It depends.

D. I' ll take a standard room.

2 A. Never mind.

B. No, of course not.

C. Yes, it' s Peter Palterson. D. Let me think about it.

3 A. Certainly, madam. Which room, please?

B. I hope you had a nice stay, madam.

C. If you could sign here, madam.

D. Why not.

4 A. I am sorry. I have no idea.

B. Any time from 10:00 in the morning, sir.

C. It's very expensive.

D. How are you paying, sir?

5 A. Just a minute.

B. How much does it cost?

C. Yes, thank you.

D. It's wonderful.

6 A. What about you?

B. Yes, that's all.

C. You are so nice.

D. It doesn't matter.

7 A. Sure. How much would you like to exchange? B. No, of course not.

C. It's very expensive. D. The current rate is 50 dollars per night.

8 A. Never mind.

B. Let me think about it.

C. Yeah, here you are.

D. It doesn't mind.

9 A. Yes. Here's my key card.

B. It doesn't mind.

C. I am sorry. I have no idea.

D. What about you?

10 A. It doesn't matter.

B. No, I haven't.

C. Go on.

D. Maybe.

### Task5

**Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Receptionist: Good morning, sir. What can I do for you?

Tom: Good morning. I'm Tom Moore in 1208. I'm checking \_\_\_\_\_ .

Receptionist: I will be right with you, Mr. Moore... Have you used the mini-bar or made any \_\_\_\_\_ ?

Tom: Yes. I took an orange juice from the mini-bar \_\_\_\_\_ .

Receptionist: Thank you, sir. Here is your mini-bar expense.

Tom: Can I pay my bill with a traveler' s check?

Receptionist: I' m sorry, sir. We only accept \_\_\_\_\_ or credit card. You can exchange your traveler' s check at the exchange \_\_\_\_\_ .

Tom: That' s all right. I' ll pay with an American Express credit card.

Receptionist: Very good, Mr. Moore. Here is your bill.

Tom: ... I' m sorry, but there is something wrong with the room \_\_\_\_\_. I should be paying 120 dollars per night, not 180 dollars.

Receptionist: Just one moment, sir. I will check with the manager... I' m very sorry, Mr. Moore. We made a mistake. The rate is 120 dollars per night.

Tom: There is another problem here. I haven' t made any telephone calls from the hotel. There is a telephone \_\_\_\_\_ here for 28 dollars.

Receptionist: I hope we have not made another mistake, sir... I' m terribly sorry, sir. This call was made before you checked in. I' ll deduct the amount from your bill. I must \_\_\_\_\_ for the mistake.

Tom: That' s alright. Miss, here is my credit card.

Receptionist: Thank you. Here' s your copy, sir. I hope you enjoyed your with us.

Tom: Yes, I had a very pleasant time. Bye-bye.

## Task6

Listen to the following summary and decide whether the following statements are true (T) or false (F).

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

( ) 1. Mr. Moore found that there were some mistakes when he was checking in at the hotel.

( ) 2. Mr. Moore should pay at 120 dollars per night.

( ) 3. Mr. Moore did not make any phone calls from the room so he should not be charged for them.

( ) 4. The receptionist did not apologize for the mistakes and the inconveniences caused.

( ) 5. Mr. Moore took one orange juice from the mini-bar and he was charged for it.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

1. \_\_\_\_\_ six is the charge for phone calls.

2. Your \_\_\_\_\_ call is included in the bill.

3. May I have a print of your \_\_\_\_\_ , please?

4. Is this all you \_\_\_\_\_ ?

5. I' d like to \_\_\_\_\_ some traveler' s checks, please.

6. How much \_\_\_\_\_ you like to exchange?

7. That can' t be right. Can you \_\_\_\_\_ it again, please?

8. The bill includes \_\_\_\_\_ and service charge.

9. I' m \_\_\_\_\_ here. Why would I want to send faxes?

10. I' m \_\_\_\_\_ sorry, but it appears we' ve made a mistake.

11. Now can I settle my bill please? I' ve got a plane to \_\_\_\_\_ .

12. The room rate is marked at the \_\_\_\_\_ .
13. That' s a \_\_\_\_\_ of 1620 dollars, please.
14. If you could just write your name and \_\_\_\_\_ number here, please.
15. Here' s your receipt and your \_\_\_\_\_ .
16. This is your room, sir. Shall I \_\_\_\_\_ the blinds?
17. There' s a small \_\_\_\_\_ under the mini-bar which is next to the TV.
18. In the bathroom over the sink there' s a \_\_\_\_\_ point.
19. I' ll put your \_\_\_\_\_ here on the suitcase stand.
20. Thanks very much. You' ve been most \_\_\_\_\_ .

**Task8 Listen to the above English sentences again and then interpret them into Chinese.**

1. 第六项是电话收费。
2. 您的国际长途电话费含在账单中。
3. 我可以辅音一下您的卡吗?
4. 这是您全部的行李吗?
5. 我想兑换一些旅行支票。
6. 您要兑换多少钱?
7. 这肯定有错, 请您再查一下好吗?
8. 费用中含税和服务费。
9. 我是来这里度假的, 为什么要发传真呢?
10. 非常抱歉, 看来是我们搞错了。
11. 现在我可以结账了吗? 我要赶飞机。
12. 房费标在最上面。
13. 总共是 1620 美元。



14. 请在这里写下您的名字和护照号码。
15. 这是您的收据和找的钱。
16. 这是您的房间，先生。要我把百叶窗打开吗？
17. 电视机旁边的迷你吧下面有个小冰箱。
18. 浴室洗脸池上方有个剃须刀插座。
19. 我来把您的箱子放在行李架上。
20. 非常感谢，你帮了很大的忙。

**Task9 You will hear a short narration about the unit topic twice and find out the answers to these questions.**

1. Why do many people feel satisfied when they are travelling abroad?
2. What would possibly cause the mistake in the bill?
3. When there is something wrong with the bill, what shall we do?

**Task10 Listen to complete a funny story by filling in the blanks in it.**

“I’ m sorry, madam, but I shall have to charge you \_\_\_\_\_ dollars for pulling your boy’ s \_\_\_\_\_ .”

“Twenty dollars? Why? I understood that you charged only four dollars for such work!”

“Yes, but this youngster \_\_\_\_\_ so terribly that he scared four other \_\_\_\_\_ out of the \_\_\_\_\_ .”

# Entertaining Guests

## I Teaching Objectives:

After learning this section, the students are required to :

5. master basic English expressions related to entertaining guests;
6. understand conversations and passages about entertaining guests;
7. know how to entertain guests;
8. know some proper etiquette about entertaining guests.

## II Important points:

the strategies to improve the listening ability about entertaining guests

## Difficult points:

understand conversations and passages about entertaining guests

## III Teaching Procedures:

### Useful Words and Expressions

appetizer

assorted

brandy

chopsticks

competent

dessert

enjoyable

general manager

lobby

order

particular

purchasing contract

Seeing is believing.

specialty

stand on ceremony

table manner

When in Rome, do as the Romans do.

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. We want to give a party for you. Hope you will enjoy it.
2. If it's convenient for you, we'd like to hold a party for you at the weekend.
3. Our general manager wants to have dinner with you tomorrow evening.
4. Would you like to eat out with us?
5. I'd like to take you out to dinner this evening.
6. Would you like to come and have dinner with us?
7. What would you like to order?
8. Let's go Dutch, please.
9. I wonder if you would like to come to our dinner party.
10. Would you prefer Chinese, Japanese or any other kind of food?
11. Which would you rather have, rice or bread?
12. I propose a toast to your pleasant visit in Beijing.
13. Do you have any particular food in mind?
14. I must thank you again for such a wonderful dinner.
15. Thank you very much for the enjoyable dinner.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: Shall I take you to a \_\_\_\_\_ restaurant?

B: Sorry. I don't like Japanese food.

2. A: What would you like to have for the appetizer?

B: A cup of \_\_\_\_\_ .

3. A: Is there \_\_\_\_\_ particular you' d like to eat?

B: No, nothing particular.

4. A: I wonder if you would like to come to our \_\_\_\_\_ party.

B: I' d love to. But I' m afraid I can' t.

5. A: Let' s go Dutch, please.

B: It' s my \_\_\_\_\_ . I' ll pick it up.

6. A: What would you like to eat?

B: A \_\_\_\_\_ .

7. A: Thank you for the very enjoyable dinner.

B: I' m \_\_\_\_\_ you enjoyed it.

8. A: Help yourself to some more fish, please.

B: No. Thanks. I' m \_\_\_\_\_ .

9. A: How about another \_\_\_\_\_ of wine?

B: No, thanks. I have had enough.

10. A: Let' s propose a \_\_\_\_\_ to our friendship, shall we?

B: Cheers.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. Thank you so much.

B. Have a cup of coffee, please.

C. No smoking, please.

D. Never mind.

2 A. Have a good meal.

B. I' d rather a cup of coffee.



2 A. 5:00 PM.

B. 6:00 PM.

C. 6:30 PM..

D. 7:00 PM.

3 A. Brandy.

B. Wine.

C. Juice.

D. Beer.

4 A. How to speak Chinese.

B. How to use chopsticks.

C. Where to do shopping.

D. What to eat.

5 A. Strangers.

B. Doctor and patient.

C. Boss and employee.

D. Business Partners.

**Task5 Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Mr. Brown: Good evening, Mr. White. Welcome to the dinner party.

Mr. White: Good evening, Mr. Brown. Thank you very much to \_\_\_\_\_ the party for me.

Mr. Brown: Please take \_\_\_\_\_, Mr. White.

Mr. White: Thank you.

Mr. Brown: What would you like to have for the appetizer?

Mr. White: I' d like a glass of dry wine, please.

Mr. Brown: Please \_\_\_\_\_ Mr. White a glass of dry wine, Peter.

Peter: OK, wait a minute, please, Mr. White. ... Mr. White, here is your wine.

Mr. White: Thank you very much. (To Brown) Is this young guy your \_\_\_\_\_ ? I saw him at the exhibition of your products.

Mr. Brown: Yes, he is a competent boy. \_\_\_\_\_ yourself to anything that you like, Mr. White.

Mr. White: Thank you. The soup is \_\_\_\_\_. I like it.

Mr. Brown: Please have some fish.

Mr. White: It's really something \_\_\_\_\_ I've never tasted. You know the contract we signed this morning to buy your products is not the last one. We will have more in the future.

Mr. Brown: Great. It is the best news for me as a sales manager.

Mr. White: If the price were 15% off, more orders would \_\_\_\_\_ .

Mr. Brown: 15% might not be practical. But I'll report your suggestion to the general manager.

Mr. White: Thank you.

Mr. Brown: Let's a \_\_\_\_\_ toast to our future cooperation.

Mr. White: Cheers.

Mr. Brown: Cheers.

Mr. White: Thank you for all you've done for me during my stay here. And thank you for this wonderful dinner.

Mr. Brown: I'm very happy to hear you enjoyed it.

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

- ( ) 1. Mr. White held a dinner party for his partner Mr. Brown.
- ( ) 2. Mr. White was going to buy some products from Mr. Brown's company.
- ( ) 3. Mr. White suggested that the price for future orders be further cut up to 10%.
- ( ) 4. Mr. Brown would report Mr. White's suggestion to his general manager.
- ( ) 5. The two business partners had a good time at the lunch.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

1. May I invite you to have dinner at a \_\_\_\_\_ restaurant?
2. Our \_\_\_\_\_ manager wants to have a dinner party for you.
3. We hope you will come to our \_\_\_\_\_ .
4. Are you \_\_\_\_\_ to order?
5. Help yourself to the shrimps and \_\_\_\_\_ .
6. What would you like to \_\_\_\_\_ , Mr. Black?
7. I don' t drink alcohol. Can I have \_\_\_\_\_ ?
8. This is the specialty of the \_\_\_\_\_ .
9. Help yourself to anything that you \_\_\_\_\_ .
10. Don' t \_\_\_\_\_ on ceremony; make yourself at home.
11. Would you like another \_\_\_\_\_ of wine?
12. Let me \_\_\_\_\_ your glass.
13. Do you \_\_\_\_\_ Chinese food or Japanese food?
14. Do you have anything particular \_\_\_\_\_ ?
15. Let' s \_\_\_\_\_ , please.
16. I have had more than \_\_\_\_\_ .
17. I' m \_\_\_\_\_ .
18. You take your coffee \_\_\_\_\_ , don' t you?
19. I must thank you \_\_\_\_\_ for the very enjoyable dinner.
20. I' m very \_\_\_\_\_ you enjoyed it.

**Task8 Listen to the above English sentences again and then interpret them into Chinese.**

1. 第六项是电话收费。



2. 您的国际长途电话费含在账单中。
3. 我可以辅音一下您的卡吗?
4. 这是您全部的行李吗?
5. 我想兑换一些旅行支票。
6. 您要兑换多少钱?
7. 这肯定有错, 请您再查一下好吗?
8. 费用中含税和服务费。
9. 我是来这里度假的, 为什么要发传真呢?
10. 非常抱歉, 看来是我们搞错了。
11. 现在我可以结账了吗? 我要赶飞机。
12. 房费标在最上面。
13. 总共是 1620 美元。
14. 请在这里写下您的名字和护照号码。
15. 这是您的收据和找的钱。
16. 这是您的房间, 先生。要我把百叶窗打开吗?
17. 电视机旁边的迷你吧下面有个小冰箱。
18. 浴室洗脸池上方有个剃须刀插座。
19. 我来把您的箱子放在行李架上。
20. 非常感谢, 你帮了很大的忙。

**Task9 You will hear a short narration about the unit topic twice and find out the answers to these questions.**

1. What is the big difference between Chinese and Westernen people in their table manners?
2. Why is it unbearable for people to talk or laugh loudly in a Western restaurant?

3. What would it result in if Chinese tourists make a lot of noise when they are eating in a Western restaurant?

**Task10 Listen to complete a funny story by filling in the blanks in it.**

A lawyer and a \_\_\_\_\_ were having dinner at their country club. “I have a real \_\_\_\_\_,” the doctor said to the lawyer. “Members at this club ask me all kinds of \_\_\_\_\_ questions. This hurts my practice. What can I do?” “That’s \_\_\_\_\_,” the lawyer replied. “Send them a \_\_\_\_\_.” Two days later the doctor received a bill from the lawyer.

# Shopping

## **I Teaching Objectives:**

After learning this section, the students are required to :

9. master basic English expressions related to shopping;
10. understand conversations and passages about shopping;
11. know how to shop;
12. know some proper etiquette about shopping.

## **II Important points:**

the strategies to improve the listening ability about shopping

## **Difficult points:**

understand conversations and passages about shopping

## **III Teaching Procedures:**

### **Useful Words and Expressions**

attentively

cashmere

clearance sale

deliver

department store

fabric

out of stock

polyester

preferential

refund

souvenir

washable

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. Are you being served?
2. I' m looking for a souvenir for my friend.
3. Do you have any souvenir albums?
4. I' m sorry. We are out of stock at the moment.
5. We have 18K gold necklaces, chains and earrings.
6. What' s the regular price?
7. Is this the sale price?
8. On-sale items are over there.
9. Milk is sold by the pint, butter by the pound, and eggs by the dozen.
10. It is selling well in the market.
11. I bought this recorder yesterday, but it doesn' t seem to work. I' d like a refund.
12. I' m sorry, we don' t give refunds on sale items.
13. It' s the latest fashion, very popular.
14. It is the preferential price.
15. I' m sorry, goods purchased in this store are non-refundable.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: Are you being \_\_\_\_\_ ?

B: I' m just looking around, thanks.

2. A: How much does it cost?

B: Nineteen dollars, \_\_\_\_\_ tax.

3. A: That' s a bit too expensive. Do you have something cheaper?

B: I' m sorry, but it' s the cheapest we have in \_\_\_\_\_ .

4. A: Could I try the next size \_\_\_\_\_ ?

B: Try this then.

13. A: Do you sell color film?

B: I' m sorry, it' s just sold \_\_\_\_\_ .

6. A: Do you have sun glasses?

B: \_\_\_\_\_ .We have a good selection of sun glasses.

7. A: \_\_\_\_\_ I have a look at the facial cream?

B: Certainly.

8. A: Some \_\_\_\_\_ brands of suits are at half price. Shall we go and have a look?

B: Sure. Let' s hurry. It' s first come, first served.

9. A: They are having a clearance sale at the Eastern Shopping Center.

B: Really? I don' t want to \_\_\_\_\_ it.

10. A: By the way, could you have it delivered?

B: Yes, of course. All goods \_\_\_\_\_ here can be delivered free.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. I like the blue color.      B. Actually, I prefer the woolen ones.

- C. I am terribly sorry.            D. I will do it.
- 2 A. Here is a one-hundred-dollar bill.            B. That' s too bad.  
C. I' d like five dozen.            D. I like the coat.
- 3 A. That' s a good idea.            B. It' s too expensive.  
C. No problem. We have that color.            D. That' s it.
- 4 A. That' s nice. I' ll take it.            B. Oh, yes. Thank you.  
C. Good. Let' s go.            D. I am sorry. It' s out of stock now.
- 5 A. I usually spend ten dollars for a gift.            B. Thank you for your help.  
C. How nice it is.            D. No problem.
- 6 A. I' d like to refund it.            B. That' s three hundred dollars.  
C. Yes, here it is.            D. It' s very expensive.
- 7 A. I' d like something red. B. What about a necklace with a precious stone?  
C. Nothing but price.            D. Yes, sir.
- 8 A. I don' t like it.            B. This one is better on me.  
C. It' s very popular.            D. It sells at forty dollars.
- 9 A. Good. I' ll take it.            B. Yes, it is 50 percent off the regular price.  
C. Yes, I did.            D. Not any more.
- 10 A. Yes. But we haven' t got any more.            B. Sorry to disturb you.  
C. Yes. This one is the latest fashion.            D. It' s first come,first served.

**Task4** In this task, you will hear one long conversation. After the conversation, there are some recorded questions. Both the conversation and the questions will be spoken twice. Listen carefully and choose the right answers to the questions you hear.

- 1 A. She wanted to buy some fabric for a suit.  
B. She wanted to buy a suit for her friend' s wedding.

C. She wanted to go to the tailor's shop to make a suit.

D. She wanted to make a suit for a funeral.

2 A. All cotton fabric.

B. Heavy woolen cloth.

D. Cotton/ polyester blend.

D. Wool/ cashmere blend.

3 A. White.

B. Black.

C. Brown.

D. Red.

4 A. Because she thought black is a bit dull.

B. Because she would attend a wedding.

C. Because she doesn't like the color.

D. D. Because she already has three black suits.

5 A. Teacher and student.

B. Friends.

C. Customer and shop assistant.

D. Boss and clerk.

**Task5 Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Shop assistant: What can I do for you?

Mrs. Richard: I want to buy a sweater for my husband. May I look at that one?

Shop assistant: This \_\_\_\_\_ sweater is of good quality. It feels soft and warm. This \_\_\_\_\_ is very famous in China. And the \_\_\_\_\_ is quite fashionable.

Mrs. Richard: It looks really nice. But I don't like the red color. Are there any other colors?

Shop assistant: Yes. There are dark blue, light yellow...what about silver gray? It's rather \_\_\_\_\_ this year.

Mrs. Richard: That looks smart! The price must be high, I guess.

Shop assistant: It usually costs 500 yuan. But this week we take 20 percent all goods in our \_\_\_\_\_ department store. So now it's only 400 yuan.

Mrs. Richard: It's a real bargain. That's a \_\_\_\_\_ .

Shop assistant: What size does he take?

Mrs. Richard: Extra large.

Shop assistant: I see. Here you are. An extra large silver gray sweater. Do you need anything else?

Mrs. Richard: May I look at that T-shirt?

Shop assistant: Sure. It's one hundred \_\_\_\_\_ cotton and very washable.

Mrs. Richard: It's lovely. I'll take three of them. One large, one medium, and one small.

How much are they \_\_\_\_\_ in all?

Shop assistant: 45 yuan for each.

Mrs. Richard: Can I pay by credit card?

Shop assistant: Sure. Please pay at the cashier \_\_\_\_\_ over there. I'll pack them for you.

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

( ) 1. Mrs. Richard went to buy a sweater and a T-shirt for her husband.

( ) 2. Mrs. Richard didn't like the silver gray color.

( ) 3. Mrs. Richard bought a sweater for 500 yuan.

( ) 4. Mrs. Richard paid 135 yuan for all of the T-shirt.

( ) 5. Mrs. Richard paid for what she bought by cash.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

1. May I help you/ \_\_\_\_\_ I help you/Are you being served?

2. I just want to look \_\_\_\_\_ .



3. I' d like to buy a \_\_\_\_\_ .
4. What \_\_\_\_\_ do you take?
5. How do you like this \_\_\_\_\_ ?
6. How much do you \_\_\_\_\_ that?
7. I have nothing \_\_\_\_\_ in mind to buy.
8. I' m sorry, but we are \_\_\_\_\_ .
9. There is no \_\_\_\_\_ in stock right now.
10. \_\_\_\_\_ , we are all out of the small size.
11. If you want, I can \_\_\_\_\_ one for you.
12. You look nice in this \_\_\_\_\_ .
13. Can you \_\_\_\_\_ the price?
14. Can you give me a \_\_\_\_\_ ?
15. Do you want to pay by \_\_\_\_\_ or in cash?
16. What kind of \_\_\_\_\_ plans do you have here?
17. Do you \_\_\_\_\_ credit cards here?
18. Please \_\_\_\_\_ this for me.
19. She loves to \_\_\_\_\_ in the malls.
20. Shop till you \_\_\_\_\_ !

**Task9 You will hear a short narration about the unit topic twice and find out the answers to these questions.**

1. What are usually called department store?
2. What do department stores have?

3. What are there in large cities?

**Task10 Listen to complete a funny story by filling in the blanks in it.**

One day, when I was walking along a London street, I saw a friend of mine standing in front of a \_\_\_\_\_. She was looking at a \_\_\_\_\_ in the window attentively and didn't notice me. When I said hello to her, she asked me whether I liked the dress. I looked at it. Oh, my God! It was terribly ugly! In order not to hurt her \_\_\_\_\_, I said, "Well, not bad." "My dear!" She \_\_\_\_\_ me surprisingly. "Your \_\_\_\_\_ is too bad," she said, "I've never seen a dress as ugly as this!"

# Entertaining Activities

## I Teaching Objectives:

After learning this section, the students are required to :

14. master basic English expressions related to entertaining activities;
15. understand conversations and passages about entertaining activities;
16. know how to describe entertaining activities;
17. know some proper etiquette about entertaining activities.

## II Important points:

the strategies to improve the listening ability about entertaining activities

## Difficult points:

understand conversations and passages about entertaining activities

## III Teaching Procedures:

### Useful Words and Expressions

balcony

be fascinated by

channel

composition

debut

entertainment

magician

music chart

Spring Festival Gala

televise

violent

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. What kind of movies do you like?
2. Is it an adventure or a comedy?
3. Don't you ever watch music programs?
4. I like "Round the World" on Channel 2.
5. It is said there is a magician performance tonight.
6. Is there anything worth watching on the other channels?
7. The World Cup will be televised next week.
8. I bought two balconies for "Star Wars" .
9. I will pick you up at six to go to the theatre.
10. The movie is too violent for children.
11. Do you know he is a film superstar?
12. "Love Story" is a touching movie.
13. I am fascinated by Michael Jackson's songs.
14. Her debut album reached the top of the charts.
15. BTV Channel 6 features various teleplays.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: What \_\_\_\_\_ do you often watch?  
B: The MTV Channel.
2. A: I prefer TV \_\_\_\_\_ to movies, and you?  
B: Movies are my favorite.

3. A: What is your favorite kind of music? Pop music, isn't it?

B: No, I like \_\_\_\_\_ music.

4. A: Could you buy me the entertainment \_\_\_\_\_ ?

B: OK, I will take it back after work.

5. A: What are the chief \_\_\_\_\_ in the concert?

B: There will be the super-girls' competition.

6. A: Do you know that \_\_\_\_\_ ?

B: Yes, this is one of Beethoven's.

7. A: Will you go with me to a \_\_\_\_\_ this evening?

B: What concert is it?

8. A: \_\_\_\_\_ channels can you get on your TV set?

B: About 50 channels.

9. A: When will the Spring Festival Gala start?

B: It will \_\_\_\_\_ at eight.

10. A: There will be a piano solo by a famous \_\_\_\_\_ tomorrow.

B: Really? I will get a ticket for that \_\_\_\_\_

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. No, I will go with you.            B. In the Grand Theater.

C. Wait a minute.                      D. 100 yuan is enough.

2 A. An interview with a film star.    B. At 20:30.

C. In the cinema.                        D. Sunday evening.

3 A. I like it.                                B. Not bad.

- C. Yes, I have. D. A foreign movie.
- 4 A. A musician from Germany. B. All right.  
C. Just so so. D. Good idea.
- 5 A. Give me two. B. Row 10, number 2.  
C. I can't agree more. D. Thank you very much.
- 6 A. I like both. B. It is my favorite.  
C. I believe it is. D. I'd like the balcony.
- 7 A. 20 minutes later. B. Yes, he was.  
C. No, he didn't. D. Pop music.
- 8 A. They are not bad. B. Yes, I am.  
C. It's free. D. I like classical music.
- 9 A. I am not free at that time. B. It is quite a surprise.  
C. I don't care much for the pop music. D. Wait for me.
- 10 A. Yes, it is in the morning. B. Violin solo.  
C. Don't believe it. D. Sure, just a minute.

**Task4** In this task, you will hear one long conversation. After the conversation, there are some recorded questions. Both the conversation and the questions will be spoken twice. Listen carefully and choose the right answers to the questions you hear.

- 1 A. They plan to watch a music program on TV.  
B. They plan to see a movie.  
C. They are going to have dinner together.  
D. They are going to see a magician performance.
- 2 A. Hot Fuzz. B. Shaun of the Dead.  
C. You, Me and Dupree. D. Becoming Jane.

3 A. Action.

B. Tragedy.

C. Comedy.

D. Action-comedy.

4 A. Because he made a phone call to the booking office.

B. Because he has a membership in Phoenix Theaters.

C. Because he booked the tickets on line.

D. Because he has a friend in the booking office.

5 A. 8:00 pm.

B. 6:45 pm.

C. 7:45 pm.

D. 7:00 pm.

**Task5 Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Jenny: Hello John, what are you going to do this evening?

John: Hello Jenny, I \_\_\_\_\_ some information from the entertainment newspaper.

Jenny: Anything special?

John: It says there is a grand \_\_\_\_\_ in the Library Concert Hall.

Jenny: Who is the chief player?

John: Robert Wells, one of the three most famous pianists.

Jenny: Piano is not my \_\_\_\_\_. Anything else?

John: A magician performance at 19:00 tomorrow in the Capital Concert Hall.

Jenny: Who will \_\_\_\_\_ ?

John: David Copperfield, the most famous magician at present.

Jenny: Yes, I heard of him. He is very \_\_\_\_\_ these days. Did you get tickets?

John: I have reserved two balconies from the Internet. Would you like to go with me?

Jenny: It' s so kind of you. When will we meet?

John: I will go to \_\_\_\_\_ you up at 17:30, and we can have dinner together before the performance.

Jenny: That \_\_\_\_\_ sweet. See you tomorrow.

John: See you.

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

- ( ) 1. John and Jenny were talking about the news in the newspaper.
- ( ) 2. The piano performance would be played by a famous pianist David Copperfield.
- ( ) 3. Jenny was glad to go with John for the piano performance.
- ( ) 4. They would meet at half past five pm.
- ( ) 5. They would have dinner together after the performance.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

- 1. Anything special in the \_\_\_\_\_ newspaper?
- 2. How about going with us for the \_\_\_\_\_ this evening?
- 3. I am fascinated in the compositions of Beethoven, my \_\_\_\_\_ musician.
- 4. That' s a cable \_\_\_\_\_ musical channel.
- 5. I can imagine that this movie must be quite \_\_\_\_\_ .
- 6. The whole family is \_\_\_\_\_ of rock and roll.
- 7. The advance tickets for classical plays are very \_\_\_\_\_ .
- 8. I' m told a movie by a \_\_\_\_\_ will be on next week.
- 9. There has been little difference recently in the popular music \_\_\_\_\_ .
- 10. \_\_\_\_\_ , children are greatly influenced by violent movies.
- 11. David Copperfield is a very famous \_\_\_\_\_ .



12. There is \_\_\_\_\_ worth watching on the TV channels.
13. The Spring Festival \_\_\_\_\_ begins at 20:00 every year.
14. They will go for a \_\_\_\_\_ concert tonight.
15. The movie is about an \_\_\_\_\_ to the stars.
16. The tragedies are more attractive than the \_\_\_\_\_ in Shakespeare' s plays.
17. I \_\_\_\_\_ two balconies. How about going with me?
18. How about having \_\_\_\_\_ at 17:00 before the performance?
19. The TV programs are becoming more and more \_\_\_\_\_ .
20. My father \_\_\_\_\_ the News program at 19:00 every day.

**Task9** You will hear a short narration about the unit topic twice and find out the answers to these questions.

1. Why do people have more and more choices in their leisure time?
2. What do people usually do in their leisure time?
3. Why do people usually reserve tickets for a performance in advance?

**Task10** Listen to complete a funny story by filling in the blanks in it.

“Would you like to follow your father' s \_\_\_\_\_ and become a composer?” I once asked my niece. “No,” she said \_\_\_\_\_ any hesitation. “I' d rather be a \_\_\_\_\_ . A singer can earn a hundred times more than a composer.” “Is that so?” “Sure,” she said, “if it takes me ten \_\_\_\_\_ to sing a song, it will take my father ten hours to \_\_\_\_\_ one.”

# At the Hospital

## I Teaching Objectives:

After learning this section, the students are required to :

18. master basic English expressions related to hospital;
19. understand conversations and passages about hospital;
20. know how to see a doctor;
21. know some proper etiquette about seeing doctors.

## II Important points:

the strategies to improve the listening ability about seeing doctors

## Difficult points:

understand conversations and passages about seeing doctors

## III Teaching Procedures:

### Useful Words and Expressions

adverse reaction

allergic

calcium

cast

corn

diagnose

hoarse

infection

inflammation

injection

rinse

scald

swollen

symptom

tonsil

Transfusion

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. I think my tonsils are swollen.
2. My tooth filling has fallen out.
3. Please rinse out your mouth.
4. I have got corns on my right foot.
5. I think I have broken my leg.
6. I' m suffering from indigestion these days.
7. I could hardly sleep last night.
8. Is it necessary to follow a special diet?
9. I' ll write you a prescription.
10. Did the doctor give you a chest X-ray?
11. The patient needed a blood transfusion.
12. It' s just a slight infection.
13. For oral administration.
14. For external use only.
15. I have a hoarse cough.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: Are you a \_\_\_\_\_ patient?

B: No, it' s my first time here.

2. A: What if my arm is \_\_\_\_\_ ?

B: Then, we' ll put you in a cast.

3. A: Are these medicines expensive?

B: Don' t worry. All the expenses will be \_\_\_\_\_ by your insurance.

4. A: Should I take them after meals or on an empty \_\_\_\_\_ ?

B: You' d better take them after meals.

22. A: Are there any foods \_\_\_\_\_ to my health?

B: Eat food with a lot of calcium and iron.

6. A: I want to have a complete medical checkup.

B: OK, a \_\_\_\_\_ will be there in a minute and take you to the checkup center.

7. A: Have you ever been treated for excessive use of \_\_\_\_\_ ?

B: Yes, I once got a transfusion for being in a coma by drunkenness.

8. A: What sort of \_\_\_\_\_ will help?

B: I think you' d better stay at the hospital.

9. A: What symptoms do you have?

B: I can' t \_\_\_\_\_ one color from another.

10. A: Is there any adverse reaction to it?

B: A little, but you can take some \_\_\_\_\_ to lessen it.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. Stand up, please.                      B. Come again tomorrow.

C. Open your mouth, please.        D. Take these medicines.

2 A. No, there isn' t any.                B. Have a good rest.

C. Open your mouth.                    D. Drink more water.

3 A. Give him an injection.            B. Take him to the emergency room.

- C. Let him have a rest.                      D. Stop talking with him.
- 4 A. Go back home.                              B. Don' t worry.
- C. Twenty dollars.                              D. The day after tomorrow.
- 5 A. Three tablets after meals.              B. A week from today.
- C. I feel much better.                          D. It' s aching.
- 6 A. Yes, I think so.                              B. Several days now.
- C. Follow the directions on the bottle.      D. Not very good.
- 7 A. Since last night.                              B. An injection is better than pills.
- C. Put out your tongue.                          D. Do the same as I am doing.
- 8 A. My wound feel very painful.              B. No, I see objects dimly.
- C. No, I don' t.                                      D. Put on your clothes.
- 9 A. I have a pain in my throat.              B. OK, give me your prescription.
- C. No, I cough a little.                          D. Yes, he is allergic to aspirin.
- 10 A. It started to hurt at breakfast.          B. No, there isn' t any.
- C. A week long.                                      D. That' s nothing. I can stand it.

**Task4** In this task, you will hear one long conversation. After the conversation, there are some recorded questions. Both the conversation and the questions will be spoken twice. Listen carefully and choose the right answers to the questions you hear.

- 1 A. He' s got a high fever.      B. He' s got a headache and a runny nose.
- C. He' s got a terrible stomachache.              D. All of the above.
- 2 A. He bit it by his own teeth a few days ago.
- B. It was allergic to some seafood.
- C. He burnt it on the hot coffee a few days ago.
- D. He scalded it on the hot water a few days ago.

3 A. He took the red tablets before lunch.

B. He took the tablets just in the middle of the lunch.

C. He took the white tablets after lunch.

D. Both A and C.

4 A. Water.

B. Soup.

C. Juice.

D. Soda.

5 A. He' d like to eat some sandwich. B. He' d like to eat some soup.

C. He' d like to eat some salad . D.He' d like to eat some noodles .

**Task5 Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Doctor: I' m sorry to have kept you waiting so long.

Patient: That' s all right. I' ve got a \_\_\_\_\_ throat and a headache.

Doctor: Do you feel tired?

Patient: Yes, my whole body feels weak, and I really feel terrible.

Doctor: I see. I' ll have to \_\_\_\_\_ you. Now open your mouth wide so that I can look at your throat. Yes, it' s very red. It looks sore. I' ll have to you an injection.

Patient: Can you give me pills?

Doctor: An injection is better than \_\_\_\_\_. If I gave you pills, maybe you' d be ill for a few days; but if I give you an injection, you' ll \_\_\_\_\_ tomorrow.

Patient: All right. Give me an injection then.

Doctor: Have a good rest and get plenty of sleep. You' ll be all right soon. Here' s a prescription for some medicine. \_\_\_\_\_ it every two hours so that you won' t cough.

Patient: Thank you very much, doctor.

Doctor: Not at all.

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

- ( ) 1. The patient got a sore throat and a stomachache and felt tired.
- ( ) 2. The patient wanted to be prescribed some pills.
- ( ) 3. The doctor believed that an injection would be more effective than pills.
- ( ) 4. The doctor advised that the patient take some medicine every four hours.
- ( ) 5. The effect of the medicine is to prevent inflammation of throat.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

- 1. Do you have a \_\_\_\_\_ after meals?
- 2. Is it very long since you had \_\_\_\_\_ in your chest?
- 3. Do you have \_\_\_\_\_ sweats?
- 4. Have you ever felt your heart \_\_\_\_\_ fast?
- 5. Did you vomit after being \_\_\_\_\_ ?
- 6. \_\_\_\_\_ where you have a pain.
- 7. Come for treatment \_\_\_\_\_ .
- 8. Don' t wipe your eyes with your \_\_\_\_\_ .
- 9. I am going to \_\_\_\_\_ your finger.
- 10. You should not take more than the indicated \_\_\_\_\_ .
- 11. Relax your \_\_\_\_\_ , please.
- 12. Which are the best headache \_\_\_\_\_ ?
- 13. Almost all the \_\_\_\_\_ of my body are aching.
- 14. Carry him into the \_\_\_\_\_ ward. We' ll be there immediately.

15. I have a \_\_\_\_\_ and it's hard for me to breathe through my nose.

16. Ambulances are not enough to \_\_\_\_\_ every call.

17. Take just a glass of milk and a little \_\_\_\_\_ twice a day.

18. \_\_\_\_\_ your mouth with this solution.

19. At first, I had a chill and then a high \_\_\_\_\_.

20. Don't read in dim light or in a lying \_\_\_\_\_.

**Task9 You will hear a short narration about the unit topic twice and find out the answers to these questions.**

1. What is another name for doctors and nurses?

2. How can doctors give appropriate treatments, prescriptions or operations to patients?

3. What should patients do after the diagnoses?

**Task10 Listen to complete a funny story by filling in the blanks in it.**

A man went to see his doctor one day because of \_\_\_\_\_ in his stomach. The doctor examined him carefully and said, "Your only trouble is that you \_\_\_\_\_ too much. I had a man with the same trouble as you a few weeks ago, and I gave him the same \_\_\_\_\_ as I'm going to give you. He was worried because he couldn't pay his tailor's bills. I told him not to worry about the bills any more. He \_\_\_\_\_ my advice, and two days ago he told me that he now feels quite alright again."

"I know all about that," answered the patient, "You see, I'm that man's tailor."



# Asking for Directions

## I Teaching Objectives:

After learning this section, the students are required to :

23. master basic English expressions related to asking for directions;
24. understand conversations and passages about asking for directions;
25. know how to ask for directions;
26. know some proper etiquette about asking for directions.

## II Important points:

the strategies to improve the listening ability about asking for directions

### Difficult points:

understand conversations and passages about asking for directions

## III Teaching Procedures:

### Useful Words and Expressions

baggage claim

Big Ben

block

bump into

escalator

multiply

the British Museum

the Tate Modern

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. Excuse me, could you tell me how to get to Peace Hotel?
2. Good morning, could you tell me which way the Foreign Trade Building is?
3. Excuse me, can you tell me where the baggage claim area is?
4. Excuse me. I' m looking for the personnel department.
5. Excuse me. Is this where I can catch the bus for the shopping center?
6. I' m new here, so I really don' t know my way around yet.
7. Excuse me, is this the right bus to the station?
8. Go straight along the road till you come to the corner. Then make a left turn.
9. Walk two blocks and turn right. The building is about fifty meters down the road on your left.
10. It' s next to the bank. You can' t miss it.
11. It' s far away from here. You' d better take a bus.
12. Get off at the fifth stop, and there you are.
13. It' s on the sixth floor. You' d better take the elevator lift.
14. Turn round when you get downstairs. And you' ll see it.
15. It' s the first office on the right.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: Excuse me, I' m looking for your manager' s office.

B: The manager' s office is on the \_\_\_\_\_ floor.

2. A: Excuse me. Could you tell me which way the International \_\_\_\_\_  
Center is?

B: It' s that way.

3. A: Is it \_\_\_\_\_ far to walk? Should I take a bus?

B: No, you needn' t take a bus. It' s not far at all.

4. A: Which direction are you going?

B: I' m going \_\_\_\_\_ .

5. A: Excuse me, is this the right bus to the airport?

B: No. You' re going the \_\_\_\_\_ way.

6. A: How long is the \_\_\_\_\_ ?

B: About ten minutes.

7. A: Number 8 buses run more \_\_\_\_\_ , don' t they?

B: Yes. They run every five minutes.

8. A: I' m going to Peace Insurance \_\_\_\_\_ . Do you know where it is?

B: Sure. It' s next to the Yuanhua Building.

9. A: Excuse me, I want to return to my hotel, the River Bank Hotel.

B: Just go \_\_\_\_\_ this road and turn right when you come to a cinema. You can' t miss it.

10. A: Excuse me. Would you please tell me where the accounting \_\_\_\_\_ is?

B: Turn right. It' s the third office on the left.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

1 A. It' s very difficult.

B. That' s right.

C. Take a right turn at the next corner.

D. Yes. I hope so.



C. Buckingham Palace.

D. The British Museum

3 A. Big Ben.

B. The Tate Modern.

C. Buckingham Palace.

D. The British Museum

4 A. By signs all over the city.

B. By the man's suggestion.

C. By himself.

D. Led by the man.

5 A. The guards.

B. The man.

C. The tourists.

D. The driver.

**Task5 Listen to the following conversation twice and fill in the blanks with the missing words or phrases.**

Dale: Excuse me. Could you tell me how to \_\_\_\_\_ the Palace Museum?

Nancy: You can take Bus 5. The driver will tell you where to get off.

Dale: Yes, but I'm \_\_\_\_\_ my own car.

Nancy: Oh, then you drive along this street, turn right at the third \_\_\_\_\_ of the road, then take the first left. Keep straight on until you see a road \_\_\_\_\_ that says "Palace Museum", and then you follow the sign. It will direct you to the Palace Museum.

Dale: Drive along this street, turn right, turn left, keep straight, and then I'll see the road sign?

Nancy: That's right.

Dale: Are you sure that I won't bump into any \_\_\_\_\_ streets?

Nancy: Well... I don't think you will... I don't see any car around here. Where is your car?

Dale: I \_\_\_\_\_ it over there. You see?

Nancy: Oh, no. You'd better move it before a policeman sees you parking there.

Dale: Why? I don't see any "No Parking" signs.

Nancy: But you' re parking in a bus \_\_\_\_\_ .

Dale: Here comes a policeman. I' d better run... Thank you. Oh, by the way, how long will it take for me to get to the museum?

Nancy: About ten minutes.

Dele: Thanks again. You' ve been very \_\_\_\_\_ .

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

( ) 1. Dale wants to go to the Summer Palace.

( ) 2. Dale will go there on foot.

( ) 3. Dale should turn right at the third cross.

( ) 4. A policeman reminded Dale that he had parked in the bus zone.

( ) 5. It will take Dale ten minutes to the place.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

1. Excuse me. Is this where I can \_\_\_\_\_ the bus for No.1 Department Store?

2. I' m a \_\_\_\_\_ here.

3. Walk two \_\_\_\_\_ and turn right.

4. The personnel department is on the fifth floor. You' d better take the \_\_\_\_\_ .

5. It' s that way. Go \_\_\_\_\_ along the road till you come to the corner.

6. When you come out of the elevator, turn left. It' s the \_\_\_\_\_ office on the right.

7. Get off at the fourth stop and there you are. You can' t \_\_\_\_\_ it.

8. I' ve been here only a few days. I really don' t know my way \_\_\_\_\_ yet.

9. Taxi! \_\_\_\_\_ Trade Tower, please.

10. About half-an-hour' s \_\_\_\_\_ from your hotel.
11. You' ll have to \_\_\_\_\_ at Green Street for the Number 11.
12. It is easy to find your way from the \_\_\_\_\_ to our company.
13. When you come out of the station, turn left and walk \_\_\_\_\_ you reach the traffic lights.
14. There is a business \_\_\_\_\_ opposite.
15. If you walk, it' ll take you a \_\_\_\_\_ of an hour.
16. Excuse me, I wonder if you can tell me where I can have my computer fixed. I' m \_\_\_\_\_ in this city.
17. Excuse me, could you tell me which floor the sales \_\_\_\_\_ is?
18. Take the escalator at the far end of the hall, turn \_\_\_\_\_ when you get downstairs. And you' ll see it.
19. Could you please tell me \_\_\_\_\_ the bus gets there?
20. You can take the \_\_\_\_\_ to Victoria Square.

**Task9** You will hear a short narration about the unit topic twice and find out the answers to these questions.

1. What should you do in a strange place without a map?
2. What is the bad idea when you are giving directions?
3. What do the policemen and bus-drivers use to help people get their way?

**Task10** Listen to complete a funny story by filling in the blanks in it.

“Is this \_\_\_\_\_ Springfield?” an old lady asked the bus driver.

“No, madam,” the driver replied.

“Well, please tell me when we get there, ” she requested.

“I’ ll do that, ” \_\_\_\_\_ the driver.

Later, the driver got careless and passed through Springfield before he realized it.

He apologized to the other passengers, turned round, and drove \_\_\_\_\_. Then he said to the old lady: “This is the town where you wanted to get \_\_\_\_\_ .”

“Who wanted to get off? ” she asked.

The drive said, “You did. ”

“No, ” she said, “ my daughter told me that when I \_\_\_\_\_ through this town, I should take my pills. ”



# Sightseeing and Traveling

## I Teaching Objectives:

After learning this section, the students are required to :

27. master basic English expressions related to sightseeing and traveling;
28. understand conversations and passages about sightseeing and traveling;
29. know how to describe sightseeing and traveling;
30. know some proper etiquette about sightseeing and traveling.

## II Important points:

the strategies to improve the listening ability about sightseeing and traveling

### Difficult points:

understand conversations and passages about sightseeing and traveling

## III Teaching Procedures:

### Useful Words and Expressions

arrival lounge

brochure

coach

course

Customs Inspection Counter

declaration slip

departure

departure lounge

geography

Immigration Counter

in case of

in charge of

inquire

liquor

Pan American

round-trip flight

Terminal Building

unexpected

**Task1 Here is a set of English sentences with their meanings given in Chinese to the right. You will hear them read aloud twice. While listening, try to match the English sentences with their Chinese equivalents.**

1. What places of historical interest can we see in this city?
2. Can I join the sightseeing tour at this hotel?
3. Do you have any tours with Chinese speaking guides?
4. Have you already decided on the course of your hike?
5. We will go along the Great Canal.
6. Can I have a tour brochure?
7. You can find tour information on the Internet.
8. The sightseeing coach starts at the railway station.
9. Where is the tourist information office?
10. Where can I buy a bus route map?
11. Do you have any change in the itinerary today?
12. Do you have any other tours?
13. There are many special attractions in this city.
14. We are preparing for a vacation in Britain.

15. You can be our guide in charge of the itinerary.

**Task2 Listen to the following dialogues twice and fill in the blanks with the words you hear.**

1. A: Is there anything \_\_\_\_\_ you want to see?

B: No, just the interesting and historical places in the city.

2. A: I \_\_\_\_\_ a sightseeing tour to see all of the famous sights.

B: Then I would like to follow your suggestion.

3. A: Where is the tourist \_\_\_\_\_ office?

B: I don't know, you can inquire the next office.

4. A: I bought a sightseeing \_\_\_\_\_ for this town.

B: So we can choose the best places to go.

5. A: The guide service includes transport service and explanation about \_\_\_\_\_ sights.

B: Does the English tour guide do the same?

6. A: How much does it cost for a 15-day-tour in China?

B: It depends on what route you will \_\_\_\_\_ .

7. A: It takes 30 minutes to get there on foot. You'd better take a taxi.

B: Thanks a lot, but we would \_\_\_\_\_ to walk there.

8. A: How long does it take to get there and \_\_\_\_\_ ?

B: Not more than 20 minutes.

9. A: I think we can enjoy a nice \_\_\_\_\_ of nature in Australia.

B: I couldn't agree more with you.

10. A: I'm afraid one day isn't enough for us to visit all the famous \_\_\_\_\_ .

B: We advise you to spend another day here.

**Task3 You will hear 10 incomplete short dialogues. While listening, you are required to complete the dialogues by ticking the appropriate responses out of the four choices provided.**

- 1 A. Sorry, it is not necessary.                      B. Come here after dinner.  
C. You can read the brochure here.              D. Don' t worry about it.
- 2 A. Most of them are around the suburb.    B. You could go there in the evening.  
C. In your hometown.                              D. Go as fast as you can.
- 3 A. It is not available at the weekend. B. An all-day tour is more expensive.  
C. Of course, here are the route map.              D. Just go by taxi.
- 4 A. It won' t rain tomorrow.                      B. The bus goes up right to the top.  
C. It costs a little more.                              D. The tour guide is helpful.
- 5 A. A good guide is available.                      B. An all-day tour.  
C. A panoramic view of the city.                      D. A large supermarket.
- 6 A. It is more than 100 yuan.                      B. You can buy a student ticket.  
C. It' s very easy to go there.                      D. No, it' s an additional part.
- 7 A. An all-day tour and free lunch.    B. The sightseeing bus does not pass by the museum.  
C. Admission to the park is free.                      D. No, it is not available.
- 8 A. Yes, 20 yuan for one person.    B. You are welcome to the all-day tour.  
C. Go directly to the tourist office. D. It is not permitted to go inside the hall.
- 9 A. It' s a good recommendation.    B. Evening tour is not available until next month.  
C. No, you have to buy it yourself.    D. You can enjoy a free trip.
- 10 A. You can go there by yourself.    B. The insurance is included in the tour package.  
C. Please contact us again.                      D. Don' t hesitate to ask.

**Task4** In this task, you will hear one long conversation. After the conversation, there are some recorded questions. Both the conversation and the questions will be spoken twice. Listen carefully and choose the right answers to the questions you hear.

- 1 A. Railway station.                      B. Guest wharf.  
C. Airport.                                  D. On a bus.
- 2 A. Baggage claim area.                  B. Immigration Counter.  
C. Information Counter.                  D. Customs Inspection Counter.
- 3 A. In the South Wing of the Arrival lounge.  
B. In the front of the Arrival lounge.  
C. In the South Wing of the Terminal Building.  
D. In the front of the Terminal Building .
- 4 A. Wine.                                      B. Nothing.  
C. Cigarette.                                  D. Camera.
- 5 A. In the South Wing of the Arrival lounge.  
B. In the East Wing of the Arrival lounge.  
C. In the South Wing of the Terminal Building.  
D. In the East Wing of the Terminal Building.

**Task5** Listen to the following conversation twice and fill in the blanks with the missing words or phrases.

Woman: \_\_\_\_\_ to Angel Travel Agency. What can I do for you?

Man: We are planning a visit to China in July. How much does it \_\_\_\_\_ ?

Woman: We have different courses in China to meet your interest.

Man: OK, we would like to spend one week in Beijing. What do you recommend?

Woman: You can only visit some important \_\_\_\_\_ of interest there. Is there anything particular you want to see?

Man: Just the interesting and historical places in the city. And we need a \_\_\_\_\_ .

Woman: An English speaking guide?

Man: Yes, of course. Is it expensive?

Woman: A little bit, but guide service is \_\_\_\_\_ .

Man: What does guide service include?

Woman: It includes not only \_\_\_\_\_ but also transport service and explanation about the local sights.

Man: That's not bad, so how much should we \_\_\_\_\_ for that?

Woman: 3 500 dollars each including the round-trip \_\_\_\_\_ and the guide service.

Man: It sounds great; two of us will go at the beginning of July. Thanks a lot for your information.

Woman: You are welcome.

**Task6 Listen to the following summary and decide whether the following statements are true (T) or false (F).**

( ) 1. The tourists want to visit China because they can speak some Chinese.

( ) 2. The tourists decide to visit China at the end of July.

( ) 3. The tourists want an English speaking guide.

( ) 4. The guide service includes instructions, transport service and so on.

( ) 5. The tourists are interested in the historical places in Beijing.

**Task7 You will hear a set of topic-related English sentences. While listening, you are required to fill in the blanks with the missing words or phrases.**

1. What kinds of \_\_\_\_\_ do you offer, please?

2. Is it enough to spend two days \_\_\_\_\_ all the famous sites?
3. Is the traveler's check \_\_\_\_\_ for the fee?
4. The environment here is very quiet and \_\_\_\_\_ .
5. A valid passport and visa are \_\_\_\_\_ for traveling abroad.
6. How shall we travel there, by \_\_\_\_\_ or by ship?
7. I'd like to \_\_\_\_\_ two seats on the tour boat.
8. Remember to take the maps and the tour \_\_\_\_\_ with you.
9. All tourists are strongly advised to obtain travel \_\_\_\_\_ .
10. I suggest that you drive there in your \_\_\_\_\_ car.
11. You can stay here until the \_\_\_\_\_ ends.
12. It would be a \_\_\_\_\_ of time to go and visit there.
13. He decided to \_\_\_\_\_ one day more to visit all the places of interest.
14. How have you \_\_\_\_\_ for this tour?
15. We must take more money in case of \_\_\_\_\_ needs.
16. You can find the information about your tour on the \_\_\_\_\_ .
17. There are \_\_\_\_\_ buses to take you from here and there.
18. Our \_\_\_\_\_ includes transport and sightseeing explanation.
19. Can you provide the information about the \_\_\_\_\_ level there?
20. I can't find any weather information from today's \_\_\_\_\_ .

**Task9 You will hear a short narration about the unit topic twice and find out the answers to these questions.**

1. What do people usually do before their departure for traveling?
2. What information should the tourists learn about for their traveling?

3. What service could the travel agency provide?

**Task10 Listen to complete a funny story by filling in the blanks in it.**

One day, Mr. William said to one of his friends, “I’m going to have a holiday in Athens. But I don’t speak \_\_\_\_\_, so I’ll go to evening classes and have Greek lessons for a month before I go.”

He studied very hard for a month, and when his holiday \_\_\_\_\_ he went to Greece.

When he came back a few weeks \_\_\_\_\_, his friends said to him, “Did you have any \_\_\_\_\_ with your Greek when you were in Athens?”

“No, I didn’t have any trouble with it,” answered Mr. William, “But the Greeks \_\_\_\_\_.”